

Warranty and Product Information Guide



> 1800 007 321

> apollopatios.com.au

LIMITED 5 YEAR WARRANTY (MAXISATIN® PAINT FINISH)

15 YEAR WARRANTY (DURASHEEN® PAINT FINISH)

15 YEAR WARRANTY (INSULATED ROOFING PAINT FINISH)

THIS WARRANTY APPLIES TO APOLLO® MANUFACTURED STEEL ROOF SHEETING, BEAMS AND CHANNELS ONLY.

1. This Product Warranty is issued to every purchase of the Apollo® Patio System which has been constructed by an accredited Apollo® Patio Systems Dealer/Franchise. The Product Warranty is subject to the terms and conditions contained herein and is valid only when the attached registration form is completed, signed and returned by the purchaser within 30 days from completion of the construction.
2. Apollo® Home Improvement Australia Pty Ltd warrants the structural sufficiency of the materials and paint finishes of the product for a period of Five Years or Fifteen Years from the date of completed construction, subject always to the terms and conditions contained herein.
3. The Product Warranty is valid only where the completed structure and materials have been used in accordance with the specifications and design and have been subject to normal wear and tear, provided always that the product has been reasonably kept and maintained and moisture retaining matter and debris has been removed.
4. This Product Warranty does not extend to defects or wear caused as a result of the following:
 - (a) Chemical agents, fumes, liquids or solids (other than direct rain) falling onto the Product.
 - (b) Products coming in contact with soils, ashes, fertilisers or moisture-retaining substances.
 - (c) Products coming in contact with lead or copper or subject to run-off from copper flashings and pipes.
 - (d) Damage caused by contact with green or wet timber.
 - (e) Damage due to unusually corrosive environments at any time in the future.
 - (f) Damage caused by storm, or tempest or other acts of God.
 - (g) Normal weathering (including natural reduction in paint gloss and/or a natural colour change in the paint finish caused by weathering in natural elements).
5. If, following inspection by an Accredited Apollo® Patio Systems Dealer/Franchise a claim is validated under the terms and conditions of this Product Warranty, Apollo® Home Improvement Australia Pty Ltd, will at its option, either make good, refinish or replace the defective material at its total cost or at an agreed cost where normal wear and tear is associated with the claim. Apollo® Home Improvement Australia Pty Ltd, reserves the right to seek an independent arbitrator in the event that it believes a whole or part claim under this Product Warranty is not valid.
6. No Claim under this Product Warranty will be recognised unless a claim is received in writing to an Authorised Apollo® Patio Systems Dealer/Franchise or Apollo® Home Improvement Australia Pty Ltd, within Five Years/Fifteen Years of completion of construction.
7. Apollo® Home Improvement Australia Pty Ltd, reserves the right to vary the terms and conditions or reject a claim on this Product Warranty where the product has been constructed within (1) one kilometre from the sea, or in an industrial, non-residential or highly corrosive environment or areas in metallic contact with lead or copper or where the product is subject to water run off from copper flashings and pipes that could have an abnormal effect on the materials and finishes.
8. In the event of any defect in the product the liability of Apollo® Home Improvement Australia Pty Ltd, hereunder shall so far as is permissible by law, be limited to replacement and/or repair of the product and shall not be liable for any damage, loss, injury, expense or prejudice as a result of direct or indirect defect, fault or weakness.
9. Apollo® Home Improvement Australia Pty Ltd, reserves the right from time to time, to make changes, alter, discontinue, remodel or re-engineer the Apollo® Patio System. In the event of a valid claim being accepted under the terms of the Product Warranty, and where Apollo® Home Improvement Australia Pty Ltd, can no longer provide a replica of the defect material, it reserves the right to substitute it with material of equal quality or finish.
10. This Product Warranty applies to the original purchaser for whom the product was installed and is not transferable to another party without the prior consent of Apollo® Home Improvement Australia Pty Ltd.
11. With the exception of those conditions and warranties applied by the Trade Practices Act, or other consumer protection legislation and/or registered legislated building code requirements and which may not be excluded, this Product Warranty covers the complete and total liability of Apollo® Home Improvement Australia Pty Ltd, and all other Warranties and Guarantees expressed or implied are hereby excluded.

Important notice:

Maintenance and Cleaning Instructions



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1. To maintain the product if installed in an area that is unwashed by rain or sheltered, wash down with water using a sponge or soft cloth. This should be done at least every six (6) months or more frequently in areas that are close to the coast, where salt water spray is prevalent; and in areas where there are high levels of industrial fall out. Particular care should be taken to prevent any accumulation of salt crystals or industrial dirt.
2. Where washing down with water does not remove accumulated crystals or dirt (from rainwater or otherwise), most crystals and/or dirt can be removed by using pure soap or non-abrasive, non-caustic dishwashing detergent with warm water and applied with a sponge or soft cloth to prevent shiny spots on paint finishes do not apply too much pressure. Rinse with plenty of fresh water immediately afterwards to remove traces of detergent.
3. Never use abrasive or solvent type cleaners (eg turpentine, kerosene, petrol and the like) or paint remover on any product.

Apollo Home Improvement Australia Pty Ltd
ACN 656 132 428

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12 MONTH WARRANTY ON:

Slats

Fixed aluminium louvres

Decorative panels

THIS WARRANTY APPLIES TO ACCESSORIES PURCHASED FROM APOLLO® PATIOS ONLY.

1. This Product Warranty is issued to every purchase of the Apollo® Accessory which has been constructed by an accredited Apollo® Patio Systems Dealer/Franchise. The Product Warranty is subject to the terms and conditions contained herein and is valid only when the attached registration form is completed, signed and returned by the purchaser within 30 days from completion of the construction.
2. The Product Warranty is valid only where the completed structure and materials have been used in accordance with the specifications and design and have been subject to normal wear and tear, provided always that the product has been reasonably kept and maintained and moisture retaining matter and debris has been removed.
3. The Product Warranty does not extend to defects or wear caused as a result of misuse, abuse, neglect or wind or weather damage to the product. Apollo Patios reserve the right to determine if a defect is caused by wind or weather damage to the product.
4. If, following inspection by an Accredited Apollo® Patios Dealer/Franchise a claim is validated under the terms and conditions of this Product Warranty, Apollo® Home Improvement Australia Pty Ltd, will at its option, either make good, refinish or replace the defective material at its total cost or at an agreed cost where normal wear and tear is associated with the claim. Apollo® Home Improvement Australia Pty Ltd, reserves the right to seek an independent arbitrator in the event that it believes a whole or part claim under this Product Warranty is not valid.
5. No Claim under this Product Warranty will be recognised unless a claim is received in writing to an Authorised Apollo® Patios Dealer/Franchise or Apollo® Home Improvement Australia Pty Ltd, within One Year of completion of construction.
6. In the event of any defect in the product, the liability of Apollo® Patios, hereunder shall, so far as is permissible by law, be limited to replacement and/or repair of the product and shall not be liable for any damages, loss, injury, expense or prejudice as a result of direct or indirect defect, fault or weakness.
7. Apollo® Home Improvement Australia Pty Ltd, reserves the right from time to time, to make changes, alter, discontinue, remodel or re-engineer the Apollo® Patio System. In the event of a valid claim being accepted under the terms of the Product Warranty, and where Apollo® Home Improvement Australia Pty Ltd, can no longer provide a replica of the defect material, it reserves the right to substitute it with material of equal quality or finish.
8. This Product Warranty applies to the original purchaser for whom the product was installed and is not transferable to another party without the prior consent of Apollo® Home Improvement Australia Pty Ltd.
9. With the exception of those conditions and warranties applied by the Trade Practices Act, or other consumer protection legislation and/or registered legislated building code requirements and which may not be excluded, this Product Warranty covers the complete and total liability of Apollo® Home Improvement Australia Pty Ltd, and all other Warranties and Guarantees expressed or implied are hereby excluded.

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